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| **PART A: INFORMATION FOR THE TENDERER** |

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| **Name and address of the contracting authority:** General Hospital “Sveti Luka”, Smederevo, Knez Mihajlova 51, 11300 Smederevo, Serbia  **Title of the tender:** Website and communication materials  **Reference number:** RORS00008/GHS/TD3  **Date of launching:** 22/10/2024 |

1. **INFORMATION ON SUBMISSION OF THE TENDERS**

Subject of the contract:

The subject of this tender is:

- Implementation of services as indicated in the technical information in the point 2 of this information;

Deadline for submission of the tenders:

The deadline for submission of tenders is 31.10.2024 at 12:00 hours. Any tender received after this deadline will be automatically rejected.

The Contracting Authority will provide answer to all questions received no latter then 3 days before the deadline and has to publish them on the same web sites where the tender was published. Questions regarding this procedure may be submitted to [dalibor.sikimic@obsmederevo.rs](mailto:dalibor.sikimic@obsmederevo.rs) until 25/10/2024 at 24.00h.

Financial information

The tenderers are reminded that the maximum available value of the contract is 6050 EUR excluding VAT.

The Financial offer must be presented as an amount in EUR or RSD with VAT excluded and must be submitted using the template for the global-price version of PART C: FORMAT OF FINANCIAL OFFER.

The contract shall be exempt from all duties and taxes (including VAT and custom taxes).

In case when the offers are submitted in RSD, the exchange rate to be used for checking financial compliance with available budget (during financial evaluation), shall be InforEuro exchange rate for the month when the tender is launched

The applicable tax and customs arrangements are specified in the draft contract in Part A of this tender dossier.

Variant solutions

Tenderers are not authorised to tender for a variant in addition to this tender.

Subcontracting

Subcontracting is not allowed.

Award criteria:

***In case more than one offer received***: best value for money, weighting 80% technical quality, 20% price.

Evaluation criteria for technical offer:

* Organization and methodology: 40 points
* Proposed inputs: 40 points
* Time frame: 20 points

TOTAL: 100 points

***In case one offer received***: the Contracting Authority shall check whether the offer is administratively, technically and financially compliant with the requirements set by this tender documentation.

Interviews:

No interviews are foreseen.

Award notification:

The successful tenderer will be informed of the results of the evaluation procedure in written form.

Contract award notice will be published on the programme web site. The estimated time of publishing is **7 days**after the date of contract signature.

Address and meanings for submission of the tenders:

The tenderers will submit their tenders using the **standard set of submission forms available in the Part B – Technical offer and the Part C - Financial offer**. Any other document supporting this invitation is sent for informational purposes only and is not to be modified nor submitted by the tenderer. The tender will be submitted in **1 original**. Any tenders not using the prescribed form may be rejected by the contracting authority.

In addition to the offer the tenderer is required to provide the following supporting documentation:

* Copy of legal registration (only if not publicly available from the Serbian Business Register Agency website)

The tenders will be submitted in sealed envelopes, containing the following information:

* Name and address of the tenderer
* Title of the tender: Website and communication materials
* Reference number: RORS00008/GHS/TD3
* The words: ‘’Not to be opened before the tender opening session’’ “Ne otvarati pre sastanka za otvaranjeponuda”

Tenders must be submitted using double envelope system, in an outer parcel or envelope containing two separate, sealed envelopes, one bearing the words "Technical offer”- part B and "Financial offer" -Part C. Any infringement of this rule (e.g. unsealed envelopes or references to price in the technical offer) is to be considered a breach of the rule, and will lead to rejection of the tender.

The tenders will be submitted in person, by post or courier service to the following address:

General Hospital “Sveti Luka”, Smederevo, Knez Mihajlova 51, Smederevo, Serbia

The tenderers are reminded that in order to be eligible the tenders need to be received by the contracting authority by the deadline indicated above.

1. **TECHNICAL INFORMATION**

The tenderers are required to provide services as indicated below. In the tenderer’s technical offer, the tenderers might indicate more details on the deliveries, referring back to the requirementsbelow.

* 1. Title of activity 1 Website, domain, hosting

Description of expected outputs / results to be achieved

The tenderer should provide services in accordance with the instructions from the CA – the contractor will be given base instructions for the website and an initial draft. The web page should at least contain the following:

* Content information about the Action,
* Planned, current and past activities of the team,
* Achieved results,
* A news tab,
* Promotional content containing various other promotional material and Links to other relevant websites (partner websites, partner institution websites, programme website and other).

All of the content should be made in accordance with the Visibility manual of the EU, which may be found at the INTERREG IPA CBC Romania Serbia programme website: <http://www.romania-serbia.net/> and approved by Contracting Authority.The website should be aesthetically comforting, user-friendly and intuitive for use by general public.

Also, the contractor is obliged to provide hosting server and domain, maintain and update the website during the duration of the contract. Contracting authority will supply Contractor with content materials.

Required inputs

All necessary personnel equipment, premises and supplies for implementation of service required.

Required time frame

*November 2024-June 2028*

* 1. Title of activity 2 Communication materials

Description of expected outputs / results to be achieved

Contractor will be obliged to draft and prepare the promotional materials, along with corresponding graphic solutions, while providing the CA with promotional materials consisting of:

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| --- | --- | --- | --- | --- | --- | --- |
| No | Item | Pages | Format | Print method | Material: | Qty |
| 1 | Leaflets | 1 | half A5 | Offset, full colour 4/4 | Coated kunstdruck 135 g/m2matte | 800 pcs |
| 2 | Brochures | Book covers + 4 more pages | A5 | Offset, full colour 4/4 | Coated kunstdruck 135 g/m2matte | 800 pcs |
| 3 | roll-up banners selfstanding | 1 | (90-120)cm x200cm  Depending on design | full colour 4/4 | Textile, paper or plastic with mechanism | 1 pc |
| 4 | Self-adhesives for  equipment | 1 | Depending on equipment | full colour 4/4 | Waterproof self adhesive material for one vehicle and self-adhesive paper for 28 pcs of equipment | 30pcs |
| 5 | Permanent  plaque | 1 | In line with visibility manual | depending on material | Plastic, or metal | 1pc |

The contractor will draft the contents of the leaflets and brochures and coordinate with the CA during that process, all the while observing the provisions of the visibility manual of the Programme (see <https://romania-serbia.net/> for more information). Materials shuld be made in coordination with the CA and approved prior printing. Content and picture for brochure and leaflet will be provided by CA.

Required inputs

All necessary personnel equipment, premises and supplies for implementation of service required.

Required time frame

*December 2024-February 2025*

1. **ADDITIONAL INFORMATION**

The unsuccessful/successful tenderers will be informed of the results of the evaluation procedure. In this sense the CA shall send a notification to the successful tenderer and post an announcement on the website with the name of the successful tenderer followed by the mentioning that “all other tenders were not administratively /technically/ financially compliant”.

Confidentiality

The entire evaluation procedure is confidential, subject to the Contracting Authority’s legislation on access to documents. The Evaluation Committee’s decisions are collective and its deliberations are held in closed session. The members of the Evaluation Committee are bound to secrecy. The evaluation reports and written records are for official use only and may be communicated neither to the tenderers nor to any party other than the Contracting Authority, the European Commission, the European Anti-Fraud Office and the European Court of Auditors.

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| NOT TO BE FILED IN BEFORE CONTRACT SIGNING  NOT TO BE SUBMITTED WITHIN THE OFFER!!! |

**FORMAT OF THE CONTRACT BETWEEN THE CONTRACTOR AND THE CONTRACTING AUTHORITY**

**CONTRACT TITLE:** Website and communication materials

**REF:** RORS00008/GHS/TD3

**Concluded between:**

General Hospital “Sveti Luka”, Smederevo,

Knez Mihajlova 51, 11300 Smederevo, Serbia

(Contracting Authority)

AND

<*Title>*

*<Address of the contractor>*

*<Official registration number/VAT number[[1]](#footnote-2)>*

(Contractor)

**Article 1: Subject of the contract**

The subject of the contract is the Website and communication materials as indicated in the contractor’s offer – ‘’Part B: Format of offer to be provided by the tenderer’’

**Article 2: Contract value**

The total contract value for implementation of services indicated in the Article 1 is: <XXX EUR/RSD with VAT excluded.

The contract shall be exempt from all duties and taxes (including VAT and custom taxes)

Based on EU Regulation 2021/1060 Republic of Serbia will maintain the procedure of VAT exemption for projects (operations) valued EUR 5.000.000 and more. Contracting Authority will inform Contractor about the applicable procedures for VAT exemption for this Contract and relevant documents to be submitted prior to first payment.

**Article 3: Contracting documents**

The documents which form the part of this contract are (by the order of precedence):

* Contract agreement
* Contractor’s offer as provided in the tendering phase – ‘’Part B: Format of offer to be provided by the tenderer’’
* Contractor’s financial offer –“ Part C:Format of financial offer”
* Any other supporting documentation if applicable

For any issues not defined in this contract agreement the rules of General conditions will be applied

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| B8d | Draft contract : General conditions (Annex I) | <https://wikis.ec.europa.eu/download/attachments/44168995/b8d_annexigc_en.pdf> |

<https://wikis.ec.europa.eu/display/ExactExternalWiki/Annexes#Annexes-AnnexesB(Ch.3):Servicecontracts>

**Article 4: Deliveries and payments**

The contractor will deliver without reservation the services indicated in the contractor’s offer ‘’Part B: Format of offer to be provided by the tenderer’’. The deliveries will be implemented within the indicated dates.

The contracting authority will pay to the contractor for the services in the amount indicated in the Article 2 of this contract document.

In case the contract is concluded in EUR, and payments are made in National currency, applicable exchange rate must be InforEuro exchange rate for the month of the issuing of invoice or pre-invoice in case of VAT exemption.

The payments will be issued by the following time schedule.

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| --- | --- | --- |
| **Month** |  | **<EUR/RSD>** |
| 3 | Interim payment after promotion materials is printed and web site is operational | <80 % of the contract value> |
| 43 | Balance final payment | < 20 % of the contract value> |
|  | **Total** | <Total contract value> |

The contractor will provide contracting authority with the brief report on execution of the services, which will represent the basis for issuing interim and balance final payment

**Article 5: Duration of the contract**

The duration of the contract is until 25th June 2028.

Commencement date is Commencement date is date of signature of contract by both parties.

**Article 6: Resolving of disputes**

Any disputes arising out of or relating to this Contract which cannot be settled otherwise shall be referred to the exclusive jurisdiction of relevant Serbian Court of Law in accordance with the national legislation of the state of the Contracting Authority.

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| **For the Contractor** | | **For the Contracting Authority** | |
| Name: |  | Name: |  |
| Title: |  | Title: |  |
| Signature: |  | Signature: |  |
| Date: |  | Date: |  |

1. Where applicable. For individuals, mention their ID card or passport or equivalent document - number [↑](#footnote-ref-2)